

‘Caring for our Future’ consultation

- ❖ Caring for our Future launched 15 September
- ❖ Brings together:
 - Law Commission
 - Commission on Funding for Care & Support ('Dilnot')
 - 'Vision for Social Care'
 - Carers strategy
- ❖ Reasons for change:
 - Changing society – sustainability and aging population
 - People want more choice and control – range of provision
 - Rising expectations – demands for better standards of care
 - How people meet the high costs of care

- ❖ Six priority areas for improving care and support system:
 - Improving quality and developing the workforce
 - Personalisation
 - Integration
 - Prevention and early intervention
 - A diverse and responsive care market
 - The role of financial services

Improving Quality and Developing the Workforce

How can the quality of care be improved and what needs to be done to support the care workforce to do this?

Definitions of quality, users playing a stronger role in determining the results and designing services, the right balance between a national and local approach to improving quality and developing the workforce.

- **How could we improve the mechanisms for users, carers and staff to raise concerns about the quality of care?**

Personalisation and Choice

Having more choice and control and making informed decisions.

Increasing access to personal budgets and direct payments, extending personalisation to people in residential care, making outcomes that matter to people at the heart of services.

- **What support or information do people need to become informed users and consumers of care, including brokerage services? How could people be helped to choose the service they want, which meets their needs and is safe too?**

Integrated services

Local services working better together to meet peoples needs.

Examples of good practice in integrated services, who needs to do what to progress integration, what are the barriers to integrated services.

- **Where should services be better integrated around patients, service users and carers (for example, better management of long term conditions, better care of older people, more effective handover of a person's care from one part of the system to another, etc)?**

Prevention and Early Intervention

How to support more effective prevention and early intervention services.

Changing cultures to one of prevention, encouraging individuals, families and communities to take more responsibility for their health and wellbeing.

- **How could organisations across the NHS and local government, communities, social enterprises and other providers be encouraged to work together and invest in prevention and early intervention including promoting health and wellbeing?**

A Diverse and Responsive Care Market

How to ensure a wide range of organisations provide care and respond to people's needs.

Creating a vibrant care market, the implications for the care market of the Dilnot Commission, personal budgets and improving quality, defining the social care market and its provision.

- **How could we make the market work more effectively including promoting growth, better information for commissioners (local authorities and individuals), improved quality and choice and innovation?**

The Role of Financial Services

How the financial services industry could support people in planning and preparing for the future and funding the costs of care.