

RUH | Complex problem management

Getting the best for our patients



Healthcare you can Trust

RUH Some numbers

- 550
- 40%
- 105
- 54
- 36

RUH In and out of hospital

- The acute hospital is usually the best place to resolve major acute problems
- The acute hospital is usually not the best place for patients once the acute problems have been resolved
- For some patients, the longer the stay, the worse the outcome.

RUH Ways to minimise the risk

- DAT; working at the front door
- DATE; working with admitted patients
- Discharge Liaison Team
- APL; a way of joining up work on complex problems.

RUH Things we're not so good at

- Keeping people in the right place
- Discharge planning
- Discharge communication
- Time of day of discharge

RUH Multiple discharge delays

- Internal delays: our problem
- Process delays (A)
- Financial delays (B)
- Finding a placement (D)
- Family choice delays (G)
- Other delays?

RUH How you can help us

- Early assessment for return to care home
- Early assessment for new care home placement

RUH How we can help you

- Transport?
- Parking?
- Lunch?
- Champagne?

- No Champagne!

RUH Any questions?

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