

South Gloucestershire

Joint Strategy for People with Physical and Sensory Impairments and Neurological Long Term Conditions

2011 – 2014

What is this about?

Our vision is for the removal of the barriers that prevent or inhibit people from engaging in the full range of life opportunities that can be enjoyed by all South Gloucestershire residents.

Aims

We have identified 3 overarching aims to help us to achieve this;

Aim 1 - People will have more choice and control over how they lead their lives and easier access to the support and services that they need.

Aim 2 - People who use services and carers will have ongoing opportunities to influence and be involved in planning and delivery of services that affect their lives.

Aim 3 – Partner organisations will work together to deliver these strategy commitments.

Themes

Theme 1 – Health and well being

- Improving treatment of people in hospital and in the community and thereby deliver the National Service Framework for Neurological Long Term Conditions;
- Implementing PCT's End of Life improvements;
- Treating people with complex/ multiple needs;
- Providing accessible information in different formats;
- Identify and review psychological support services;
- Improving hospital discharge planning;
- GP surgeries accessible and fit for purpose.

Themes

Theme 2 - Support at home and housing advice

- Ongoing NHS treatment and rehabilitation;
- Aids, equipment and adaptations;
- Regional review of NHS Wheelchair services;
- Control and choice
- Carers
- Transitions
- Easy access to services
- Disabled parents
- Accessible housing

Themes

Theme 3 - Getting out and about.

- Seeking to ensure economic transport options – enabling people to lead active and fulfilled lives / access employment
- Encourage activism to promote better integration within communities
- Enable individuals to have influence over the built environment

Themes

Theme 4 - Employment, benefits and learning

- Work together across agencies to support individuals to maximise their potential within the workforce
- Improve access to gain work experience

Themes

Theme 5 - Influence and involvement

- Review and improve content and delivery of public information
- Recognise that quality of Info impacts on ability of people to make informed choices
- Ensure that staff (across whole sector) are aware of communication and access needs of disabled people
- Emphasis on ensuring meaningful engagement / involvement in service development
- Seeking to remove barriers to full participation in public life

We want to hear from you

- Go to the South Glos Council website www.southglos.gov.uk and click on "Have your say"

The screenshot shows the homepage of the South Gloucestershire Council website. The browser address bar displays <http://www.southglos.gov.uk/>. The page features a green and blue color scheme with a background image of a sunset over a field. The main navigation area includes a search bar, a 'Text size' selector, and an 'Accessibility' link. The 'Main topics' section lists various services such as Business matters, Children, young people and families, Communities, Environment, Health and social care, Learning and skills, Leisure, Local democracy, Planning and housing, and Transport and roads. A 'Do it now' section is visible on the right, with options like 'Pay for it', 'Report it', 'Request it', 'Apply for it', and 'Have your say'. A 'Latest news releases' section on the left highlights 'Successful start for new recycling services'. The page also includes a 'South Gloucestershire Council' logo, a 'A FOUR STAR COUNCIL' badge, and a 'Maps' section with a map of the region.

We want to hear from you

- Join in the discussion on our facebook page <http://www.tinyurl.com/cchengagement>

The screenshot shows the Facebook interface for the 'South Glos Council - Community Care & Housing Department' page. The page header includes the Facebook logo, a search bar, and navigation links for 'Home' and 'Profile'. The page name is 'South Glos Council - Community Care & Housing Department' with a 'Like' button. Below the name are tabs for 'Get started', 'Wall', 'Info', 'Photos', 'Discussions', and 'Community C...'. The main content area features a text input field with the placeholder 'What's on your mind?', an 'Attach' button with icons for photos, documents, calendar, and video, and a 'Share' button. A blue button labeled 'Just South Glos Council - Community Care & Housing Depa...' is visible. The left sidebar contains options: 'Edit Page', 'Promote with an advert', 'Suggest to friends', and 'Remove from my page's favourites'. A post from 'South Glos Council - Community Care & Housing Department' is shown, with the text: 'The Autumn 2010 Home care newsletter is now out and can be viewed at <http://bit.ly/dBVqyN>'.

We want to hear from you

- Send an email to CCHengagement@southglos.gov.uk
- Write to: Dave Dowding, Community Care & Housing Department, South Gloucestershire Council, FREEPOST SWB 1485, BS16 7ZZ



We want to hear from you

- Phone our 24hr consultation line on 01454 862356



We want to hear from you

- Fill in a paper copy of the questionnaire

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Consultation Questionnaire – Closing date 31st March 2011

Our vision is for the removal of the barriers that prevent or inhibit people from engaging in the full range of life opportunities that can be enjoyed by all South Gloucestershire residents.

We have identified 3 overarching aims to help us to achieve this:

- **Aim 1:** People will have more choice and control over how they lead their lives and easier access to the support and services that they need.
- **Aim 2:** People who use services and carers will have ongoing opportunities to influence and be involved in planning and delivery of services that affect their lives.
- **Aim 3:** Partner organisations will work together to deliver these strategy commitments.

Listening to what people have told us is important. We have proposed various actions which we have grouped together under the following 5 themes;

- Health and well being
- Support at home and housing advice
- Getting out and about.
- Employment, benefits and learning.
- Influence and involvement

You can see more detail in the draft strategy.

Your comments are very important to us, so please share your opinions with us to help shape this strategy by completing this brief questionnaire. See the back page to find out how else to participate.