



Bristol Safeguarding Adults Board - What should we do in 2018-2021?

The Bristol Safeguarding Adults Board is an organisation which includes the senior managers of services in Bristol for adults with support needs. This includes the managers of services like social workers, mental health services, hospitals, GPs, police, fire and housing.

The Board meets regularly and works together so that adults can live safer lives. We want to make sure that adults are safe in their homes, when they go out in the community and in places like hospitals. We want them to get help early and know where to go if they are being hurt so that professionals can support them to be safe.

We are deciding what we should spend our time on for the next three years and want to hear from you what is most important.

We have made a questionnaire for you to fill in to tell us what is important to you. The information that you tell us will only be used to help professionals work together better and we won't ask for any personal information about who you are.

You can fill these in on your own or with the support of a carer or a professional. We would also like to hear from you if you are a carer.

Thank you very much for helping us. You can read more about safeguarding and abuse and the work we do at our website www.bristolsafeguarding.org

1. Who are you?

- I use support services at the moment
- I have used support services in the past
- I am a carer for an adult with support needs

2. Where do you feel safest?

- At home on my own
- At home with care staff
- When I can get out and about
- When I am with my carer
- When I am with my support worker
- When I am with my family
- When I am with my friends
- In hospital

Other (please say below, or use this box to add anything else you would like to say)

3. What would you do if you, or someone you knew, was being abused, hurt or neglected/not being looked after properly?

- Tell someone
- Nothing
- I'm not sure

Other (please say below, or use this box to add anything else you would like to say)

4. What would make you more likely to report abuse or neglect?

5. If you did want to talk about someone being hurt, abused or not being looked after properly, who would you talk to?

- Friends
- Family
- Carer
- Housing Officer
- GP
- Police
- Care home staff
- Someone from my community
- Someone from a voluntary organisation
- Support worker
- Social worker
- Care Quality Commission
- Clinical Commissioning Group

Other

6. What is important to you when it comes to keeping safe?

7. What stops you from feeling safe?

8. What can we do to better help people who have been abused, hurt or neglected/not looked after properly?

9. What would help you understand your rights better?

10. Which of these issues is most important for the Board to work on?

- Improving poor quality care
- Financial abuse and fraud (theft, fraud, internet scamming, losing control of finance)
- Sexual abuse (being pressured or forced to do or watch sexual acts)
- Physical abuse (assault, hitting, slapping, pushing, misuse of medication, restraint or inappropriate physical sanctions)
- Emotional abuse (bullying, threats, controlling, humiliation, intimidation)
- Neglect (when adults don't have the medication, health care, food, heating and things they need to be safe and well)
- Discriminatory abuse (harassment, slurs or similar treatment because of race, gender and gender identity, age, disability, sexual orientation or religion)
- Self Neglect (when you are not caring for your personal hygiene, health or surroundings like hoarding your belongings, not eating, not washing)
- Domestic abuse (being hurt, abused or controlled by someone in your family or who you are in a relationship with)
- Modern Slavery (being forced to work for no/little money, trafficked/moved around without a choice)
- Being safe with the other people I live with
- Being involved in making decisions about my life
- Professionals being trained to keep adults safe
- Getting the right support for my mental health
- Support around drugs or alcohol
- Other (please let us know anything else that you think we should be working on or give details about your answers above)

11. Is there anything else you want us to include in our plan for keeping people safe?

Thank you for completing this survey. We will use your answers to help decide what work the Board will do in the next three years.

If you have done this survey and are worried that you or someone you know is at risk from being hurt, abused or not looked after properly you can call Care Direct on 0117 922 2700, 8.30am to 5pm, Monday to Friday or fill in a form online at https://www.bristol.gov.uk/en_US/social-care-health/form-adult-care-and-health-reported-suspected-adult-abuse

If it is an emergency and someone is in immediate danger you can call the police on 999. If it isn't an emergency but you need help fast, call the Police on 101.

We will put the results of this survey on our website at the end of April so you can find out what everyone said. Our website is www.bristolsafeguarding.org