

'Considerate Friends' Report with Recommendations for Glenside Hospital Museum

Considerate Friends is a group of unpaid carers over 50 who are supported by Carers Support Centre to visit services and activities in Greater Fishponds to find out more about what is available for carers locally and to make recommendations about how services can be more carer friendly.

The project is funded by Bristol Ageing Better and fits under the umbrella of Community Champions, which is led by The Care Forum.

On Wednesday 14th August, Considerate Friends visited Glenside Hospital Museum and made the following observations.



Did you find the venue easy to access? Score: 8/10

The doors are wide and there are no steps into the museum. It is signposted with the Glenside Grounds. There is also a big sign on the side. It was hard to tell which door was the main door.

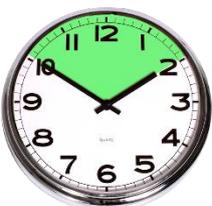
There was a lot of parking, although we are told this is limited during term time. There is no disabled parking, but we were told this could be reserved if necessary.

Buses stop at Blackberry Hill hospital.

Were the staff easy to talk to? Score: 10/10



Stella and John were very friendly and helpful. Stella spent a long time showing us around and talking about the history of the hospital and the exhibits. She offered the Considerate Friends a lot of information. It was a pleasure to meet Stella and John. They also talked through volunteering opportunities with one of the people being cared for who also attended the visit.



Were the opening times suitable for carers?

The museum is open Wednesday and Saturdays from 10.30-12.30pm and sometimes at other times for special events. It would be great to see it open for longer, but we do understand that it is mainly run by volunteers.

Would you go back again?

Score: 10/10

Considerate Friends felt very much that they would like to return and look at the exhibits in more detail.

What was the best thing about the museum?

The toilet is accessible and large with an emergency cord and low sink.

The aisles are large enough for people using wheelchairs to manoeuvre around.

The exhibition is fascinating and would be of particularly interest to many carers, older people and disabled people.

The fact that parts of the exhibition can be taken out to community groups.

The building is very pretty and colourful.

Being able to stop to have a hot drink and a biscuit.

Volunteering opportunities.



What would you like to see improved about the museum?

Designated disabled parking even during term time.

More promotion? Carers Support Centre can help with this and so we have signed ourselves up to the email list.

Clearer sign to the main entrance.

In summary – In summary, Considerate Friends found the museum very accessible and staff very understanding and supportive.